

CompuCredit Actions Regarding Aspire Online Account Statements

- CompuCredit took immediate action upon learning of the incident involving access to a limited number of online account statements (120 accounts). (Note: Account statements do not include customers' Social Security numbers. Access was limited to images of certain account statements; no other account information was accessible.)
- Because all of the accounts in question had already been closed prior to this incident, any attempt to make a transaction with this information should be declined. There has been no indication of any account fraud related to this incident.
- We are contacting the affected customers, providing new account numbers (again, the accounts are closed, but we took this action as an additional precaution), and have offered to enroll these customers, free of charge, in the Equifax Credit Watch program (12-month subscription).
- We launched an immediate investigation and have determined the cause of the processing error.
- As a precaution, we have temporarily suspended online access to account statements while the technical error is addressed. Customers are still able to access and use other online functions, including electronic bill-paying.
- Online access to account statements will be restored as soon as we have reviewed and tested the corrective action thoroughly. CompuCredit takes the privacy and security of our customers' information very seriously and we regret any inconvenience.